




APPROVED
By CEO METTOIL LLC


M.V. Volodin
23 June 2020

APPROVED
By CEO TSS LLC


R.R. Ibatullin
23 June 2020

QUALITY POLICY

Mission:

To offer and implement high-tech solutions in upper and lower completions for oil and gas wells by providing unique equipment and high quality services that meet the customer needs in the oil and gas production industry.

The quality management system is developed and maintained in the Company in accordance with the requirements of GOST R ISO 9001-2015, STO Gazprom 9001-2018.

Strategic objectives:

Strengthening the leading position in the Russian market in manufacturing of innovative oil and gas equipment and provision of oil and gas completion services.

Becoming a global leader in manufacturing of equipment and providing services in the oil and gas production industry.

Objectives:

- continuous improvement of customer satisfaction with products/services by supplying equipment and providing services in compliance with contractual obligations, legislative, regulatory and legal requirements;
- improving the product quality, operational efficiency and application of modern technologies;
- planning and introduction of risk mitigating actions and to achieve the goals set and implement production programs;
- building a team of highly qualified specialists to ensure the fulfillment of orders within the established deadlines with a high level of quality.

Priorities:

- identifying current and perspective requirements set by existing and potential customers to provide services and supply new types of service-related products;
- development of mutually beneficial and trust-based cooperation with customers and maintenance of long-term and mutually beneficial partnerships with suppliers;
- development of management leadership and personnel involvement in the production activities in order to achieve the Company's goals based on the process approach;
- increasing the competence, conducting the necessary education and validating qualifications of the company's personnel;
- following the Quality Policy at all levels.

The top management of the Company assumes responsibility for the effectiveness, compliance, provision of all necessary resources and continuous improvement of the company's quality management system.